



RETINA NORTHWEST, P.C.

Service Animal Policy

A service animal is permitted in any area of the clinic, providing that the service animal does not pose a direct threat and that the presence of the service animal does not require a fundamental alteration to RNW's policies, practices, or procedures.

If a staff member is not certain that an animal is a service animal, he or she may ask the service animal handler if the animal is used because of a disability, and may ask what specific task the animal has been trained to perform. If the animal is not a service/companion animal, it will not be permitted in any area of the clinic.

Due to potential infectious risk, it is RNW policy to advise patients of such risk, but will allow per patient's preference. (The patient will be offered the option of removing the animal, or having family, friends, or accompanying persons care for the animal in the approved waiting room while the patient continues with their office visit and/or treatment.)

In the event that the animal is a guide dog for a visually disabled person, RNW will assist the patient with moving about the office and treatment rooms until he or she can be reunited with their service animal.